Verdien av egengeneret helsedata

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Patient Generated Data is not new, but has taken on a much bigger role in this new era of data abundance and ubiquitous connectivity. The range of data that is included is wide, but can be classified into one of five functional groupsie



Clinical data

Remote monitoring devices, prescription compliance





Lifestyle and Behavioral data

Lifestyle choices, preferences, activities, QoL





Environmental/Contextual and Geographical data

Temperature, humidity, pollen count Closest hospital, pharmacy, care clinic







Demographics and Profile data

Age, Address, Employer, Industry







Social data

Friends, Family, Affiliations, Communication, Activities



Example of valuation of users: Lifestyle and behavioral data

Company



Valuation

- \$ 4.1 B after IPO, currently trading at \$ 7.0 Billion
- 21 Million users
- \$ 330 per user

Key functionality

- Wearable device, measuring steps, calories burned, floors climbed
- Advanced version heart rate and exercise route



- Acquired by Under Armour for \$ 475 Million
- 80 million users
- \$5,90 per user

- US based company
- Mobile community applications
- Measuring calorie counter, diet tracking and suggestions



- Acquired by Under Armour for \$ 85 Million
- 20 million users
- \$ 4,25 per user

- Danish company
- Mobile community application
- Measuring sports activity, steps, routes, duration and heart beat if puls belt connected

Patient Generated Data can generate significant value for healthcare providers

Value drivers



Improve patient experience and satisfaction

Key metrics

- HCAHPS satisfaction scores
- Patient reported satisfaction
- Leapfrog rankings



Expand access to care



Improve clinical outcomes and quality of care



Expand / retain membership

- Time spent per patient
- Lead time for scheduling appointments
- Level of community coverage
- Condition specific parameters indicative successful treatment (e.g. blood pressure level)
- Medicare star rating
- Patient enrollment
- Patient turnover



- Patient engagement can increase a patient's customer experience
- A Geisinger study of 30,000 patients showed patients with the lowest patient engagement levels cost 8-21% more
- Mobile applications can reduce in-office time spent on unnecessary forms and paperwork
- A mobile enabled program at the VA led to a 15 % increase in same-day primary care physician appointment availability
- Mobile enabled patient engagement programs can improve compliance and lead to better outcomes
- Partners' Cardiac Connect program reduced readmissions by 51%
- PGD capabilities creates differentiation from competition and can add to patient stickiness
- John Hopkins Hospital's mobile app for depression monitoring caused an increase in patient retention



Optimize utilization

- Readmission rate
- Reduction of excess care
- Reduction of hospital acquired illness
- Average length of stay
- Reduction of clinical variability
- Reduction in supply utilization

- Remote monitoring and intervention can keep sub-acute encounters out of the hospital
- A coordinated care model at Intermountain resulted in 10% reduction in hospitalizations for normal Medicare patients
- Analytics of PGD help clinicians identify and reduce variability in care and reduce costs
- Intermountain obstetrics program based on analysis of delivery risk data estimated to save \$50M per year



Optimize operational efficiency

SOURCE: Health Affairs; New Era Of Patient Engagement

Continuous care through diabetes sensors



Sensor picks up on higher than average blood sugar levels. These levels are recorded in her chart



Sensor picks up that Carrie's blood sugar levels are well out of the normal range

Carrie's physicians sees her sensor data and is able to identify key trends based on medication and lifestyle, allowing her to better treat Carrie

September 1-20

> In Carrie's personal online portal, she receives a notice that she should consider changing her diet to include less sugar

21

September September

> Carrie does not heed the warning of changing her diet and her blood sugar levels continue to rise

22-25

September 26

Carrie is contacted directly and asked to come into the urgent care facility

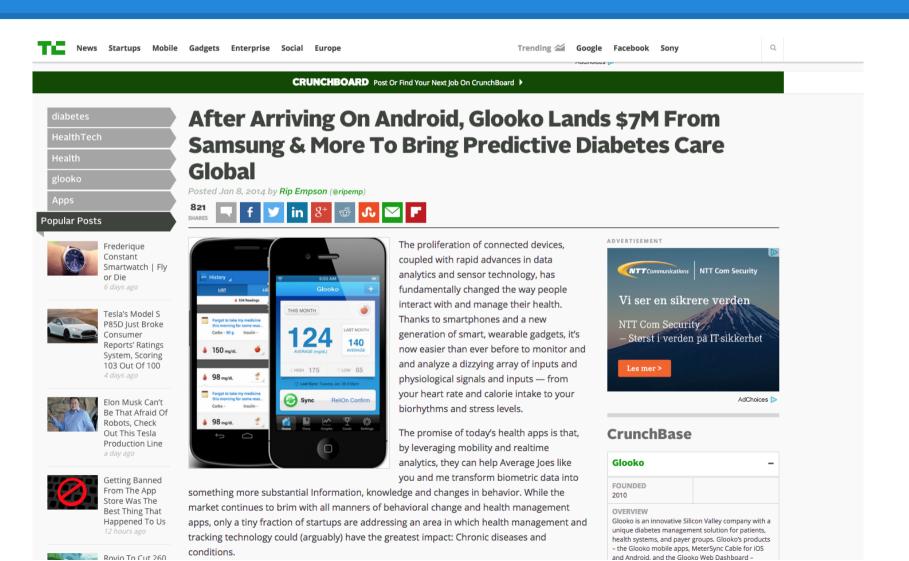


September 28-30

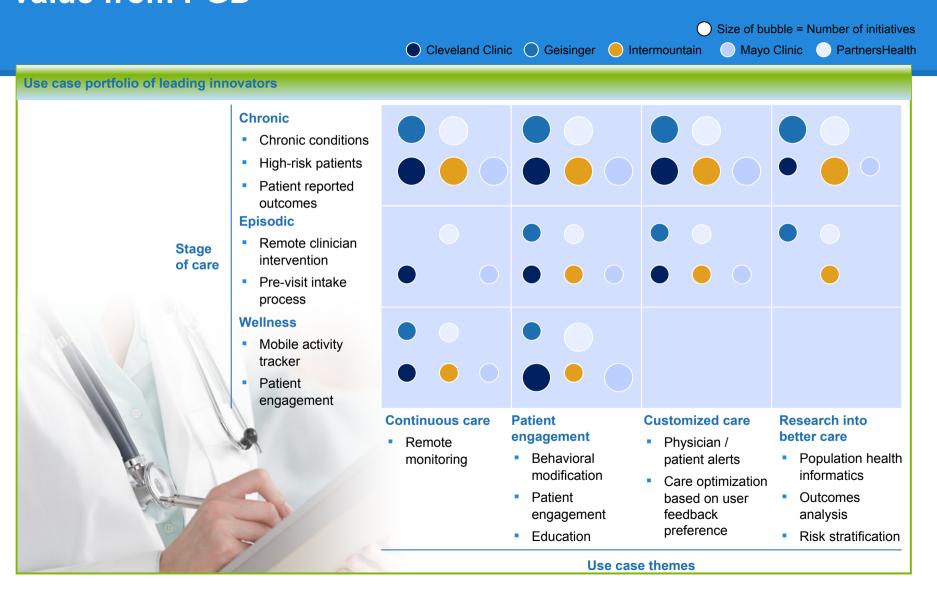


Sensor monitors Carrie's blood sugar levels and reports this back to her chart, identifying key trends and vitals

Glooko is an example of predictive diabetes care



Several providers have launched initiatives to capture this value from PGD



Value at stake

Not just financial...

\$300-450 billion value at stake from Healthcare analytics (McKinsey report)

\$50-70 billion of these savings through performance measurement

Even a 3% increase in productivity due to better visualisation translates to \$9 billion value at stake

...But also saving lives

Better quality of care: There is a 8x to 10x variance in practice level performance for A&E usage and NEL admissions in the UK, what if this information was available to every patient before registering with their GP practice?

Better access to care: Less than 25% of sampled UK population access healthcare related information online as compared to >80% who access their banks online

Privacy, security, legal: Who has access to what; how are the data protected; what are the legal implications?

	Questions
Privacy	 How sensitive are the data? Who has access to the data? How is patient transparency measured / monitored? What level of patient consent?
Security	 How are data protected? Who is responsible? What risk mitigation plans are in place? How do you ensure device compatibility with relevant company standards?
Legal and compliance	 How can the data be used? What are the legal considerations / issues? Does the new data change any legal liability?